

# 2019 NUC Payment & Release Form



First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone: \_\_\_\_\_

Alternate phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

How many NUCS would you like? 1 2 3 4 5 6 7 8 9 10 Other: \_\_\_\_\_

NUCS must be paid in FULL before the shipment arrives and is non-refundable unless we cannot deliver the product.

**These are live animals, so special care must be observed. When we choose the pickup date and time, you MUST be here to pick your nuc(s) up. If you cannot make it, make arrangements for someone else to pick them up. If you do not pick your bees up at the designated date and time, we will attempt to sell your bees to the backup list and you will forfeit your payment. No refund will be given.**

The nucs are in a corrugated box that can get hot if the temperatures are warm. When you pick your bees up, you MUST take them directly to your hive and install them. Nuc transport boxes are not meant to house bees for any length of time. If they get too hot, the bees will die.

We generally give customers 4 to 7 days notice of when the pickup date and time will be. Because weather plays a role in this process, dates and times may change, so please have a backup plan in the event the date changes and you may have to work, etc.

Once the bees arrive at our store, every box is inspected to ensure the bees are alive and we guarantee they are healthy and active. Once you leave the premises, there are no further guarantees, refunds, trades, etc. Feel free to inspect your nuc on premises, if you wish, to ensure your nuc is intact.

Payment must be made for your bees, in full, before your order is confirmed. Once you have made your payment, you cannot cancel. There are no refunds, trades, cancellations for any reason. If I pay for my NUC(s) over the phone via Credit Card, I acknowledge and agree that my signature below confirms my order for this product and that I authorize my card to be charged for such purchase.

This form must be filled out, sign and returned to us with full payment before your order is finalized.

We make no guarantee that the bees will arrive and be ready for pick-up on a specific day (weekday or weekend), furthermore, we make no guarantee about the time of day they will be ready either. We have ZERO input on the date and time the bees are ready for pickup.

All orders are a first come, first serve. We sell out every year, so we suggest getting on the list as soon as possible. We will also have a backup list once we reach our limit, in case someone doesn't pick their bees up at the designated date and time. Beekeeping is not an exact science and in the event we cannot deliver the nuc(s) you purchased, a full refund shall be the sole remedy.

Please understand that we spend thousands of dollars to reserve nucs from our suppliers each year and if you commit to buying bees from us, we are also committed to buying them from our supplier(s). The above policies are meant to ensure you get quality bees and we are able to carry through with our commitment to purchase and sell these nucs.

Our website contains LOTS of valuable information, including how to install your nuc. We also offer a wide variety of classes for the beginner or the veteran. For more information visit our website at [www.GreatLakesBeeSupply.com](http://www.GreatLakesBeeSupply.com). As usual, if you have any question's at all, don't hesitate to contact us.

I, the undersigned, hereby state that I have read, understand and agree to the above terms set forth by GLBS. Payment options are mailing a check, stopping in the store, purchasing on our website or Paypal invoice. Please make check out to Great Lakes Bee Supply . Mail your payment to 33 W. Battle Creek Street, Galesburg, Michigan 49053. We are open 7 days a week from 10am to 6pm EST. Our website is [www.GreatLakesBeeSupply.com](http://www.GreatLakesBeeSupply.com). You can call us at (269) 665-4300 or e-mail to [Service@GreatLakesBeeSupply.com](mailto:Service@GreatLakesBeeSupply.com)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name:

\_\_\_\_\_  
Today's Date

Office use only:

Date received: \_\_\_\_\_ Payment Method: CC Cash Check # \_\_\_\_\_ or Paypal

Amount Due: \_\_\_\_\_ Amount Paid: \_\_\_\_\_ Invoice Number from POS: \_\_\_\_\_